Bedfordshire Fire and Rescue Authority 14 December 2017 Item No. 15



Bedfordshire Fire and Rescue Service

Information Bulletin

Statistics Covering Period 1 July - 30 September 2017

Personnel

Wholetime Uniformed Staff:

Strength as at 30 September 2017 308

Firefighters on the **Retained Duty System:**

134 Strength (includes wholetime retained)

Appointments:

Wholetime Duty System	0
Retained Duty System	12
Support Staff	6

Leavers:

Wholetime Retained Support Staff

Appointments:

Retained:

Firefighter R Jones (Woburn) with effect from 1 July 2017.

Firefighters P Kelly, M Dobson, J Smith, L McCabe, W Black, J Fletcher, C Cooper, M Ford, A Whitty, R Cowles, J Morris with effect from 10 July 2017.

Support:

J Casey (Training Assistant/Technician) with effect from 19 July 2017.

K Heaume (Finance Assistant) with effect from 24 July 2017.

E Clark (Human Resources Officer) with effect from 18 August 2017.

T Humphreys (Cook [Weekend]) with effect from 2 September 2017.

N Upton (Democratic and Regulatory Services Supervisor) with effect from 4 September 2017.

A Wootton (Payroll Project Manager) with effect from 12 September 2017.

Retirements:

Wholetime:

Strategic Operational Commander A Rogers (Head of Safety and Strategic Projects) with effect from 30 July 2017 after 10 years and 9 months service.

Firefighter S Uff (Kempston) with effect from 14 September 2017 after 31 years and 4 months service.

Crew Commander R Green (Kempston) with effect from 21 September 2017 after 30 years service.

Crew Commander M Brace (Bedford) with effect from 25 September 2017 after 30 years service.

Watch Commander C Rann (Kempston) with effect from 25 September 2017 after 30 years service.

Retained:

Crew Commander M Brace (Harrold) with effect from 25 September 2017 after 7 years and 2 months Service.

Leavers:

Wholetime:

Firefighter J Fay (Kempston) left on 22 July 2017 after 12 years and 1 month's service.

Retained:

Trainee Firefighter C Cooper left on 31 July 2017.

Firefighter S Hart (Biggleswade) left on 31 July 2017 after 12 years and 3 months service.

Firefighter R Pateman (Shefford) left on 2 August 2017 after 1 year and 8 months service.

Firefighter S Fensom (Shefford) left on 4 August May 2017 after 1 year and 8 months service.

Firefighter R Litson (Bedford) left on 3 September 2017 after 10 years and 7 months service.

Firefighter R Cowles (Sandy) left on 18 September 2017 after 2 months service.

Support Staff:

A Wootton (Payroll Manager) left on 31 August 2017 after 4 years and 2 months service.

H Hitchcock (Administrative Assistant [Fire Safety]) left on 17 September 2017 after 7 years and 4 months service.

A Jackson (Typing/Secretarial Assistant) left on 24 September 2017 after 10 years and 3 months service.

J Gothard (Human Resources Adviser) left on 27 September after 1 year and 7 months service.

(Contact Mrs S Green, HR Section Manager, Tel 01234 845102)

Operations

Statistics for the Period 1 July- 30 September 2017

Incident Statistics	2017/18 Q2
Total Incidents attended (Fires, Special Services and Fire	
Alarms)	1564
Total Fires Attended*	533
Primary Fires	266
Accidental Dwelling Fires	95
Non Domestic Property Fires	27
Chimney Fires	2
Fire Fatalities	1
Fire Injuries	3
Total Special Service Attended	348
Road Traffic Incidents	101
Road Traffic Accident –	
Number of Extrications	18
Total Fire Alarms Attended	656
Malicious False Alarm	32
False Alarm Good Intent	196
Alarm caused by Apparatus	419
OTB Mobilised To	26

*Note: Total fires attended is not a total of the sub fire categories listed.

(Contact Mr A Turner, Service Performance Officer, Headquarters, Tel 01234 845022)

Incidents of Note

RESCUES

Child Locked in Garden Chair Northwick Close, Great Denham 1 September 2017 - 1742 hours

A Rescue Pump from Kempston attended a three year old child released from a chair. Medical professionals assessed the child.

(Contact Station Commander D Hobbs, Kempston and Ampthill Fire Stations, Tel 01234 845024)

Child Stuck Up Tree Popes Meadow, Old Bedford Road, Luton

2 September 2017 - 1938 hours

A Rescue Pump from Luton attended a eight year old female stuck up approximately 40 foot up a tree.

(Contact Station Commander A Robertson, Luton and Toddington Fire Stations, Tel 01582 825218)

Female Fallen 40 foot Access Required Balfour House, Guildford Street, Luton 10 September 2017 - 0235 hours

Rescue Pumps from Dunstable and Luton, with the Trauma Rescue Unit from Dunstable, attended a female casualty approximately twenty years old who had fallen from an external fire escape approximately 50 foot. Fire and Rescue crews assisted the Ambulance Service in extracting the casualty via an internal staircase and then they were conveyed to hospital via ambulance.

(Contact Station Commander A Horner, Dunstable and Woburn Fire Stations, Tel 01582 661223)

Complex Patient in Cardiac Arrest Chelsea Gardens, Houghton Regis 10 September 2017 - 2130 hours

A Rescue Pump and the Trauma Response Unit from Dunstable attended a female bariatric patient in cardiac arrest trapped in a ground floor toilet rescued by the Fire Service and then transported to hospital by ambulance.

(Contact Station Commander A Horner, Dunstable and Woburn Fire Stations, Tel 01582 661223)

Female in the Canal Tesco Stores, Vimy Road, Linslade 12 September 2017 - 1433 hours

A Rescue Pump from Leighton Buzzard attended a female casualty who was removed from the water and then treated by paramedics. The Fire Service assisted with the removal of a wheelchair from the canal.

(Contact Station Commander S Auger, Stopsley and Leighton Buzzard Fire Stations, Tel 01582 459177)

Male on Roof Kimbolton Road, Bedford 16 October 2017 - 1211 hours

A Rescue Pump from Bedford attended a 92 year old male who was walked down a triple extension ladder by the Fire Service.

(Contact Station Commander I Finch, Bedford and Harrold Fire Stations, Tel 01234 245501)

FIRES

Hay Bailer on Fire B658 Broom 3 September 2017 - 1527 hours

Two Rescue Pumps from Biggleswade attended approximately 330 sq m of stubble involved in fire and five x 1 tonne straw bales involved in fire. One bailer was completely destroyed by fire.

(Contact Station Commander S Duffy, Biggleswade/Potton/Sandy/Shefford Fire Stations, Tel 07717 274302)

Tumble Dryer Fire Ambleside, Hart Hill Drive, Luton 13 September 2017 - 2218 hours

Rescue Pumps from Luton and Stopsley attended a fire in a ground floor laundry room of a four-storey residential care home, 12 x 30 m of traditional construction. The laundry room was 100% damaged by fire and smoke and there was smoke logging to the remainder of the building. Six residents were led to safety by the Fire Service and seven residents followed the stay put policy. All residents were checked by the Ambulance Service and no residents required hospital attendance.

(Contact Station Commander A Robertson, Luton and Toddington Fire Stations, Tel 01582 825218)

Fire in Deep Fat Fryer Midland Road, Bedford 17 September 2017 - 1602 hours

Rescue Pumps from Bedford, Kempston, Ampthill and Biggleswade with the Aerial Platform from Bedford attended a building of one, two and three-storevs measuring approximately 50 x 30 m, forming a terrace of retail premises on the ground floor with flats above. The fire was in the floor restaurant spreading through the 1st floor and into the roof. 75% of the ground floor restaurant was damaged by fire, heat and smoke, and 50% of the flat above the restaurant was affected by fire, heat and smoke. 50% of the roof void above the restaurant and flat was damaged by fire, heat smoke. The rear of the building exterior was severely damaged by fire and heat and exterior fittings and ducting severely damaged by fire and heat.

(Contact Station Commander I Finch, Bedford and Harrold Fire Stations, Tel 01234 245501)

Field Fire Pastures Way, Luton 24 September 2017 - 0110 hours

A Rescue Pump from Dunstable, with the Water Carrier and the Rural Water Tenders from Toddington and Ampthill attended a fire involving approximately 100 tonnes of builders waste and general rubbish. The farmer assisted the Fire Service with a JCB. Re-inspections were carried out.

(Contact Station Commander A Horner, Dunstable and Woburn Fire Stations, Tel 01582 661223)

Kitchen Fire High Rise Spandow Court, Elizabeth Street, Luton 29 September 2017 - 1542 hours

Rescue Pumps from Dunstable, Stopsley and Bedford attended a kitchen fire in the 5th floor flat of a seven-storey high rise building.

(Contact Station Commander A Horner, Dunstable and Woburn Fire Stations, Tel 01582 661223)

House Fire Cardiff Grove, Luton 4 October 2017 - 2126 hours

Two Rescue Pumps from Luton attended a kitchen fire in a 1st floor flat. The kitchen was 60% damaged by heat and smoke and there was 20% smoke logging to the remainder of the flat. Four members of the public were led to safety by the Fire Service. One male casualty suffered smoke inhalation and was conveyed to hospital by paramedics. A fire was investigation carried out.

(Contact Station Commander A Robertson, Luton and Toddington Fire Stations, Tel 01582 825218)

Flat Fire High Rise Wenlock Court, Oakley Hall, Manor Road, Luton

26 October 2017 - 2349 hours

Rescue Pumps from Luton, Stopsley and Dunstable, with the Aerial Platform from Luton attended a building approximately 50 x 30 m, consisting of five floors of student accommodation. The fire was on the 3rd floor in a kitchen. All persons were accounted for.

(Contact Station Commander A Robertson, Luton and Toddington Fire Stations, Tel 01582 825218)

RTC

RTC Person Trapped A507 Shefford Bypass 3 September 2017 - 2001 hours

Rescue Pumps from Shefford, Stopsley and Baldock, with the Response Support Unit from Stopsley, attended a RTC involving one van and one car. One time critical male adult was released from the car by the Fire Service and placed in the care of an Air Ambulance. One further male adult was a fatality.

(Contact Station Commander S Duffy, Biggleswade/Potton/Sandy/Shefford Fire Stations, Tel 07717 274302)

Car Crashed Into house Ampthill Road, Maulden 10 October 2017 - 2253 hours

Rescue Pumps from Ampthill, Shefford and Kempston, with the Special Response Unit from Kempston attended a van that had collided with a two-storey detached cottage. No persons were trapped in the house or vehicle. The Police requested the attendance of a structural engineer.

(Contact Station Commander D Hobbs, Kempston and Ampthill Fire Stations, Tel 01234 845024)

RTC Persons Trapped Thurleigh Road, Milton Earnest 15 October 2017 - 1846 hours

Two Rescue Pumps from Kempston and Bedford, with the Special Response Unit from Kempston attended a RTC involving one car. Five casualties were ejected from the vehicle. All casualties were conveyed to hospital by ambulance.

(Contact Station Commander D Hobbs, Kempston and Ampthill Fire Stations, Tel 01234 845024)

RTC Persons Trapped Hitchin Road, Pegsdon 19 October 2017 - 1308 hours

Rescue Pumps from Luton and Kempston, with the Response Support Unit from Kempston attended a RTC involving a low loader lorry and a car. One adult female fatality was released by the Fire Service. One male adult in the low loader self-extricated and was in the care of medical professionals. A search was carried out of surrounding areas, vehicles and underneath vehicles by the Fire Service and Police helicopter.

(Contact Station Commander A Robertson, Luton and Toddington Fire Stations, Tel 01582 825218)

Letters of Appreciation or Complaint

Complaint:

No complaints (past Stage I) have been received for this period.

Appreciation:

We continue to receive letters of appreciation from members of the public, schools and organisations that we visit and/or assist with charitable events.

The following is a selection:

Thank you from **Alison Jackson**:

......'To all at Bedfordshire Fire and Rescue Service, just thought I'd let you know how much I will miss you all and thank you very much for all your kind wishes and for my lovely gifts.

I look forward to seeing some of you very soon. I will definitely keep in touch.'.....

The Service received a letter of thanks from Bedfordshire Police, Deputy Chief Constable, Garry Forsyth Msc following an incident in Biggleswade on 27 September in which a crew from Shefford Fire Station supported a single crewed police officer who was making an arrest:

.....'I am writing to pass on my sincere thanks to the fire crew who were on duty in Biggleswade on the 27 September in the afternoon.

I understand they came across an incident whereby one of our single crewed officers was attempting to arrest a large 15 year old youth, for a nasty assault on a vulnerable male. Although backup had been called they had yet to arrive due to their location several miles away.

By coincidence the fire crew were driving past and on witnessing the PC struggling with the male, they stopped and asked if he needed help. The PC asked if they could get out of the engine and stand by in case he needed help, which they did without hesitation.

Unquestionably it was this simple act that defused the situation immediately and thankfully the PC was then able to arrest the youth and place him in the police car without anyone being injured.

In these times of austerity we are all acutely aware of the importance of showing a united front. This was a shining example of that, showing the strong alliance between all the 'blue light' services who work extremely hard in keeping the public safe and protected.

Please pass on my sincere thanks to the crew at Shefford Fire Station for their dedication and support.'.....

Thank you received via Facebook following a visit from the retained crew at Ampthill Fire Station to see **Stanley Appleton**.

Stanley is two years old and has Neuroblastoma for which there is sadly no cure. Stanley lives in Flitwick, and his family and friends are focusing on making as many memories as they can with Stanley in the time that he has left.

Message from a family friend:

.....'I just wanted to say thank you to you and the Firefighters who visited Stanley and his family on Monday.

They had a wonderful time and he has been telling his visitors all about it.

The FB page set up for him is called Smiles for Stanley and we have posted a few photos from your visit.

Thank you again x'.....

Thanks for Pat Moore following a visit from **Wolfsburg Fire Brigade**:

.....'Many thanks to Chris Richards and Ainsley Keegan for all the efforts in making all the arrangements and programme for the recent visit of our friends from Wolfsburg Fire Brigade, Luton's Twin Town all those who came had a very enjoyable time.

Thanks also go to all the hosts, Retired Members Ray Willett, Dave McBain and Dave Fletcher and many others including several new members.

This was the 37th year of exchanges since the first trip in 1980.

Many thanks to all those at Luton Fire Station who made their arrival pass so smoothly, and supplied a great breakfast.

Look forward now to the invitation for a return visit in 2018.'.....

Pat (Pony) Moore

Richard Johnson OBE, President of the Rotary Club of Leighton Linslade sent thanks to the Leighton Buzzard Fire Cadets:

.....'Many thanks for all your help on Saturday evening at the Annual Firework Event. There is no doubt that without you and your young people the event would in no way be the success that it is.

Last night was pretty much incident free and we will shortly know how much was made for charitable causes but I am assured that whatever it is it will be substantial, so a very big thank you.

On a personal note it really excites me that we can all work together to benefit the community.'.....

Thanks from Cedars Day Nursery:

......'Thank you for arranging the visit from Leighton Buzzard Fire Station.

The firefighters who came were amazing. We cannot remember the name of the man who did the main talk to the children but we would like to say an extra big thank you to him as he was very engaging talking about his own child who is two and half and getting all of the children involved.

Everybody was very friendly towards the children and they have not stopped talking about their experience, a few of them have drawn a picture of the hose for them.

If you could pass our gratitude and the picture onto them it would be much appreciated.

Thank you from **The Fire Fighters Charity:**

......'Thank you for supporting The Firef Fighters Charity by selling our merchandise through Shop-in-a-Box.

Your box has been checked back in and I am pleased to inform you that sales from the box totalled an amount of £147.50.

All profits raised from the sales of our merchandise go towards helping our beneficiaries who are in need of the services that The Fire Fighters Charity provides.'.....

Thank you from the **National Association** of **Retired Firefighters**:

Many thanks for your kind invitation to the awards presentation on 6 September; once again the Service pulled out all the stops to make it a very professional event, which truly showed the qualities of the Bedfordshire Fire and Rescue Service, it is a far cry from when the evening was held in the appliance bays at Kempston!

It is clear that the personnel receiving educational awards had worked hard to achieve the requisite standard and that not to be forgotten all the personnel across the Service who found the time and effort to raise substantial sums of money for The Fire Fighters Charity.

Once again thanks for the invitation ad keep up the good work.

Forthcoming Events

- 21 December 2017, 7.30 pm
 Christingle Christmas Celebration, St Mary's Church, Woburn
- 11 January 2018, 10.00 am
 Human Resources Policy and Challenge Group, Fire and Rescue Service Headquarters

- 18 January 2018, 10.00 am
 Members' Budget Workshop No 2,
 Fire and Rescue Service
 Headquarters
- 7 February 2018, 10.00 am
 Fire and Rescue Authority Briefing,
 Fire and Rescue Service
 Headquarters
- 8 February 2018, 10.00 am
 Fire and Rescue Authority meeting (Budget meeting), Dunstable Community Fire Station

(Contact Mrs N Upton, Democratic and Regulatory Services Supervisor, Headquarters, Tel 01234 845149)